**Bailey A. Metz**

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**EDUCATION**

**University of South Carolina – Columbia, SC** May 2019

Bachelor of Science in Computer Information Systems

Minor in Business Information Management

Major GPA: 3.76, Dean’s List: Fall 2015, Spring 2016, Fall 2016, Spring 2017, Fall 2017, Spring 2018

**MARKETABLE SKILLS**

• Java • Linux • Visual Studio • Mac OS • iOS • Computer Hardware

• C++ • COBOL • Eclipse • Windows • Android • R for Statistical Computing

• JIRA • Bugzilla • Microsoft Office   
  
**ACADEMIC ACCOMPLISHMENTS**

• College of Engineering and Computing Dean’s List Student 2015-2018  
• Capstone Senior Project Leader 2018-2019

• Vice President of Upsilon Pi Epsilon   
 *Honor Society for the Computing and Information Disciplines* 2018-2019

**WORK EXPERIENCE**

**Swampfox Technologies, Inc.  
  
Quality Assurance Analyst** April 2018 – present

• Analyze voice automation software (First-In-Line®)

• Use-case script writing for Swampfox product testing

• Report, process, and re-test software defects within Bugzilla and JIRA

• Testing IVR and OCM software to ensure product accuracy and efficiency

**Publix Super Markets, Inc.**

**Customer Service Staff Supervisor** June 2013 – April 2018 • Process Western Union transactions as a certified Western Union Agent

• Manage front cash office ensuring accurate accounting of daily average receipts of $10K

• Supervise cashiers and front service clerks to maximize productivity and time management

**EXTRACURRICULARS**

• Volunteer for SC Palmetto Sportsman’s Classic 2012, 2013, 2015, 2016  
• (UofSC) Intramural Soccer, Team Captain 2015